

efret

Your European  
Lead Logistics Provider

efast





## Who We Are

Efret was born out of a Global and European vision believing in a pioneering business model placing process, technology and automation at the heart of our business enabling us to create innovative transportation solutions at competitive costs and meet the growing and fast evolving challenges of Industry.

Thanks to a high degree of specialisation, we're able to meet the demanding needs of the industries we serve. Investment in relevant human resource ensures that operational control remains firmly in committed hands and that customer communication is precise and information transparent.

Our European identity and the common values shared with our employees are an integral part of Efret's DNA. Today we operate in 21 European countries and North Africa.

A blue ink signature of Alain Jestin.

Alain Jestin, CEO, Efret

A blue ink signature of Jeff Duval.

Jeff Duval, Chairman, Efret

**Simplifying and streamlining supply chain functions throughout Europe.**





# Our Transportation Solutions

We solve express, dedicated and time critical transport challenges anywhere between all 28 EU Member States and beyond by sourcing the right vehicle at the right time and at the right cost.

In keeping with Efret philosophy to only purchase from best-in-class equipment and services, we selected Krone and Berger Ecotrail for our fleet of mega curtainsiders and mega box trailers.

Whether you are from the automotive, FMCG, e-retail, Food and Beverage sectors, our fleet is designed and equipped with high spec features to ensure the safety and integrity of your goods during transit.

Our mega fleet is designed to be legal everywhere in the EU and Morocco, including where height limitations are vigorously enforced.



## Sprinter

Max Weight  
1300KG

EURO Pallets  
5

GKN Pallets  
3

Dimensions  
420L x 180W x 180H  
13m3



## Luton Van

Max Weight  
1100KG

EURO Pallets  
8

GKN Pallets  
6

Dimensions  
420L x 222W x 250H  
23m3



## 7.5t Rigid

Max Weight  
3000KG

EURO Pallets  
15

GKN Pallets  
10

Dimensions  
660L x 248W x 270H  
36m3



## Frigo Trailer

Max Weight  
24 Tonnes

EURO Pallets  
33

GKN Pallets  
26

Dimensions  
1362L x 248W x 294H  
98.3m3



## Standard Box/Curtain

Max Weight  
24 Tonnes

EURO Pallets  
33

GKN Pallets  
26

Dimensions  
1362L x 248W x 270H  
88m3



## Mega Box /Curtain

Max Weight  
24 Tonnes

EURO Pallets  
33

GKN Pallets  
26

Dimensions  
1362L x 248W x 294H  
100m3





## AEOC Accredited Customs Clearance Specialists Solving Import & Export Challenges

Our dedicated in-house customs department ensures the smooth uncomplicated transit of your goods between the UK, EU and international borders.

Offering both brokerage and transport customs solutions, our experienced team will support and guide you through a streamlined customs clearance process.

As a direct representative we can provide access to our guarantees and authorisations including Transit Guarantee, Deferment Account, AEO and Authorised Consignor.

We've also developed a robust network of customs agents throughout Europe enabling us to offer shippers a complete door to door customs solution alongside our integrated transport and logistics solutions.

Complete customs support 24/7 365 - supporting our customers when they need it.



Providing a complete end to end customs service our friendly team of qualified customs experts can offer services and guidance for all import / export matters across the following areas:

- ✓ UK import customs clearance
- ✓ UK export customs clearance
- ✓ T1 transit documents
- ✓ Import duty rates
- ✓ Preferences and licencing
- ✓ Carnet / OPR and IPR





## A strategic European footprint

Whether you need a tailored solution from your factory gate or a container port in Europe, we can provide trunking, warehousing, customs clearance and distribution of your products across Europe. Our warehouses are located next to major transportation hubs and capitals for a short lead time distribution and fast access.

Our services include:

- ✓ Online warehouse management system to access stock visibility
- ✓ Barcoding and scanning of goods in and out
- ✓ Cross dock operation
- ✓ Container offloading and palletisation
- ✓ Dedicated account management
- ✓ 24/7/365 Support
- ✓ Secure facility with CCTV and 24/7 monitoring



In addition, we take care of the full distribution of your goods from our warehouses to your final delivery point.

Our guarantee:

- ✓ National and international distribution from our warehouses
- ✓ FTL distribution to Europe
- ✓ LTL distribution for regional delivery
- ✓ Suitable equipment for your specific requirements



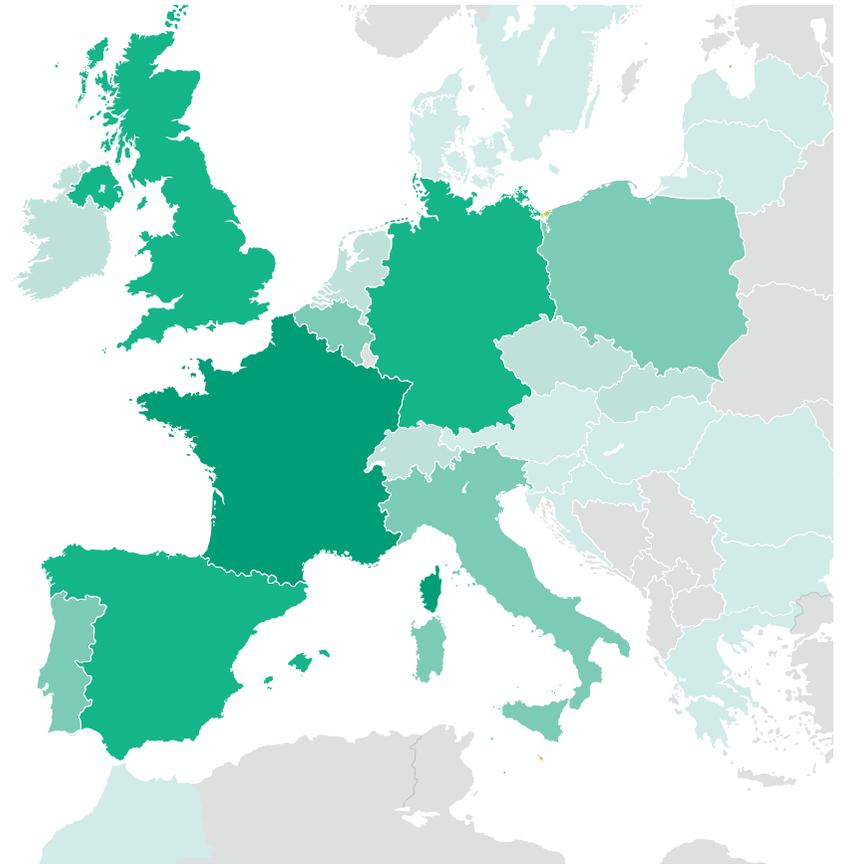
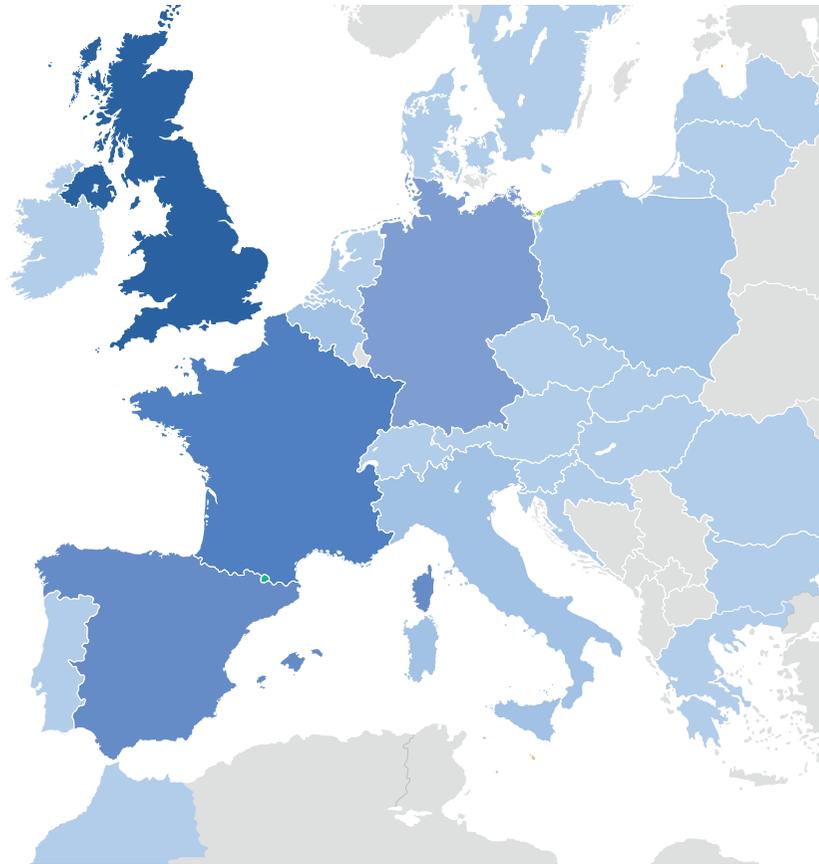
# Operating Areas

Originating Locations:

- + 100 departures per week
- up to 100 departures per week
- up to 50 departures per week

Delivery Point Locations:

- + 100 arrivals per week
- up to 100 arrivals per week
- up to 50 arrivals per week





## Eflow

Following Efrete continuous investment into our advanced TMS with full EDI connectivity, we have partnered with Project 44 and have completed the design of Eflow.

Its purpose is to enhance our customer experience and operations with high fidelity data and predictive insights across every step of the global supply chain.

Eflow connects, automates and provides visibility into key transportation processes to provide the experience your customers expect with real-time tracking, accurate ETAs, and improved on time performance.

Through Eflow we can:



### Eliminate Manual Tracking and Time consuming updates

Reduce the amount of phone calls and emails from customers that want to know where their freight is located. Gain the ability to share real-time information and predictive ETAs.



### Streamline Operations

Improve supply chain efficiency with high-quality data and predictive business intelligence and actionable insights into transportation processes.



### Reduce Shipping costs

Eliminate costly manual processes and avoid late fees by configuring alerts with time-based geofences and handling issues before they occur.



### Secure Data Flow and Privacy

Manage complex data sharing relationships with thousands of carriers across the globe. Promote and maintain trust between us and our carriers using the only GDPR compliant platform.



We have developed a unique pan-European Alliance with EU carriers built on trust and flexibility reinforced by ecommerce dexterity, financial strength and investment in latest technology and equipment. The Efret Alliance between us and other like-minded stakeholders is - the vital link - dedicated to excellence.

Efret Alliance members' reciprocal commitments:

- Strong finances underwriting flexibility over long term aims.
- Can-do first/argue later approach focused on customer needs.
- Clear, concise, courteous and accurate communication.
- Modern fleet with GPS tracking and POD scanner available 24/7.
- Operational contacts truly available 24/7 and over festivities.
- Non-disclosure non-circumventing terms respecting each other.
- Discipline in applying an agreed Standard Operating Procedure.
- Favourable payment terms and simplified admin via self-billing.





**Overall Performance**

AVERAGE TRAILING 6 WEEKS EFRW @ 8th Feb 2021

Overall Score

**99.05%**

On Time **98.8%**

Tech Usage **99.3%**



*“* Your most encouraging trait is reaction to difficult situations. *”*



*“* Thanks for your exceptional work for that airfreight job from the US to Seville! *”*



**BETA FENCE**

*“* Impeccable trucks, high service level with reliable customer delivery updates. *”*



*“* Thank you very much for these special weekend deliveries and the precise information provided! *”*



**schumacher**

*“* Supplying the largest e-Retailers with packaging that will survive the vagaries of fast pan European distribution. *”*



*“* Thank you for your assistance for the first 30 loads of our 'French Direct Deliveries' project. Your on time delivery performance was 100%. Really perfect job. Thank you! *”*



*“* We appreciate the quality of your service over such difficult times... *”*



*“* Bridgestone overall 2020 KPI for OTD / OTC / Coms / Equipment: 96.04% *”*



## Corporate Management

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