



efret

Your European
Lead Logistics Provider

efast





Who We Are

Efret was born out of a Global and European vision believing in a pioneering business model placing process, technology and automation at the heart of our business enabling us to create innovative transportation solutions at competitive costs and meet the growing and fast evolving challenges of Industry.

Thanks to a high degree of specialisation, we're able to meet the demanding needs of the industries we serve. Investment in relevant human resource ensures that operational control remains firmly in committed hands and that customer communication is precise and information transparent.

Our European identity and the common values shared with our employees are an integral part of Efret's DNA. Today we operate in 21 European countries and North Africa.

A handwritten signature in blue ink that reads "Alain".

Alain Jestin, CEO, Efret

A handwritten signature in blue ink that reads "Jeff Duval".

Jeff Duval, Chairman, Efret



**Simplifying and streamlining supply chain
functions throughout Europe.**



Our Transportation Solutions

We solve express, dedicated and time critical transport challenges anywhere between all 28 EU Member States and beyond by sourcing the right vehicle at the right time and at the right cost.

In keeping with Efret philosophy to only purchase from best-in-class equipment and services, we selected Krone and Berger Ecotrail for our fleet of mega curtainsiders and mega box trailers.

Whether you are from the automotive, FMCG, e-retail, Food and Beverage sectors, our fleet is designed and equipped with high spec features to ensure the safety and integrity of your goods during transit.

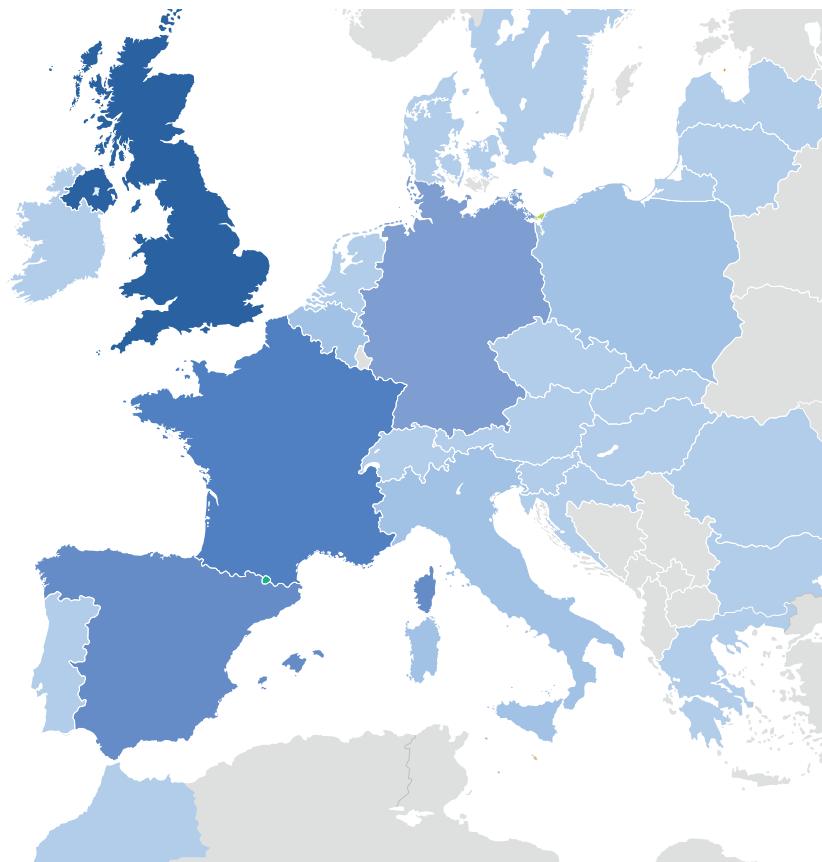
Our mega fleet is designed to be legal everywhere in the EU and Morocco, including where height limitations are vigorously enforced.

|  |  |  |  |  |  |
|--|--|--|---|---|--|
| Sprinter | Luton Van | 7.5t Rigid | Frigo Trailer | Standard Box/Curtain | Mega Box/Curtain |
| Max Weight 1300KG | Max Weight 1100KG | Max Weight 3000KG | Max Weight 24 Tonnes | Max Weight 24 Tonnes | Max Weight 24 Tonnes |
| EURO Pallets 5 | EURO Pallets 8 | EURO Pallets 15 | EURO Pallets 33 | EURO Pallets 33 | EURO Pallets 33 |
| GKN Pallets 3 | GKN Pallets 6 | GKN Pallets 10 | GKN Pallets 26 | GKN Pallets 26 | GKN Pallets 26 |
| Dimensions 420L x 180W x 180H 13m3  | Dimensions 420L x 222W x 250H 23m3  | Dimensions 660L x 248W x 270H 36m3  | Dimensions 1362L x 248W x 294H 98.3m3  | Dimensions 1362L x 248W x 270H 88m3  | Dimensions 1362L x 248W x 294H 100m3  |

Operating Areas

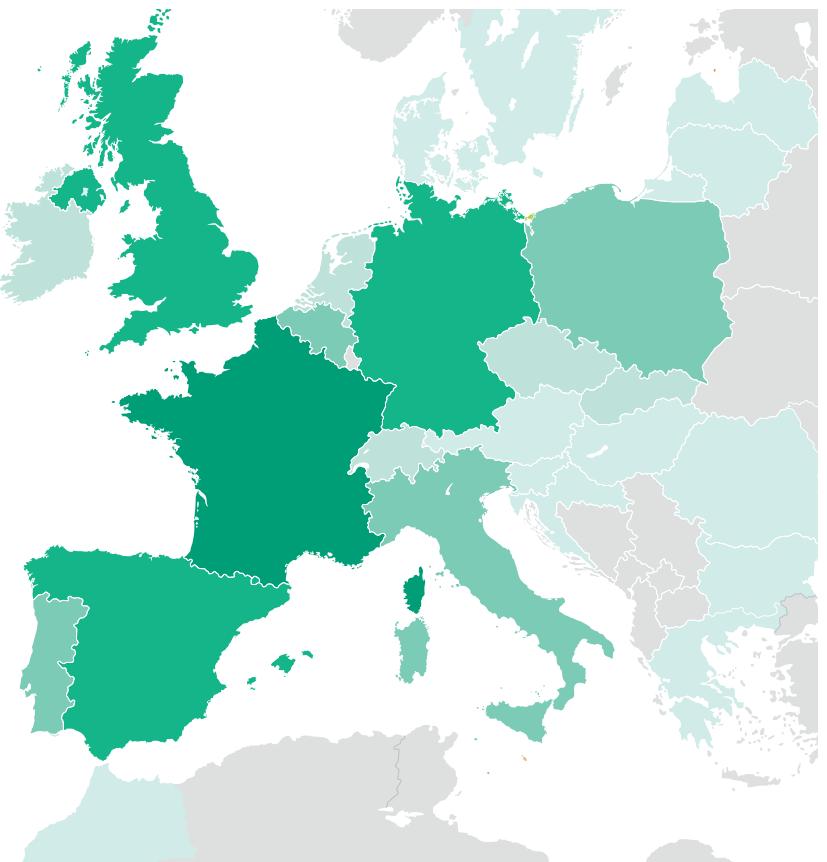
Originating Locations:

- █ + 100 departures per week
- █ up to 100 departures per week
- █ up to 50 departures per week



Delivery Point Locations:

- █ + 100 arrivals per week
- █ up to 100 arrivals per week
- █ up to 50 arrivals per week



A strategic European footprint

Whether you need a tailored solution from your factory gate or a container port in Europe, we can provide trunking, warehousing and distribution of your products across Europe. Our warehouses are located next to major transportation hubs and capitals for a short lead time distribution and fast access.

Our services include:

- ✓ Online warehouse management system to access stock visibility
- ✓ Barcoding and scanning of goods in and out
- ✓ Cross dock operation
- ✓ Container offloading and palletisation
- ✓ Dedicated account management
- ✓ 24/7/365 Support
- ✓ Secure facility with CCTV and 24/7 monitoring



In addition, we take care of the full distribution of your goods from our warehouses to your final delivery point.

Our guarantee:

- ✓ National and international distribution from our warehouses
- ✓ FTL distribution to Europe
- ✓ LTL distribution for regional delivery
- ✓ Suitable equipment for your specific requirements



Eflow

Following Efret continuous investment into our advanced TMS with full EDI connectivity, we have partnered with Project 44 and have completed the design of Eflow.

Its purpose is to enhance our customer experience and operations with high fidelity data and predictive insights across every step of the global supply chain.

Eflow connects, automates and provides visibility into key transportation processes to provide the experience your customers expect with real-time tracking, accurate ETAs, and improved on time performance.

Through Eflow we can:



Eliminate Manual Tracking and Time consuming updates

Reduce the amount of phone calls and emails from customers that want to know where their freight is located. Gain the ability to share real-time information and predictive ETAs.



Streamline Operations

Improve supply chain efficiency with high-quality data and predictive business intelligence and actionable insights into transportation processes.



Reduce Shipping costs

Eliminate costly manual processes and avoid late fees by configuring alerts with time-based geofences and handling issues before they occur.



Secure Data Flow and Privacy

Manage complex data sharing relationships with thousands of carriers across the globe. Promote and maintain trust between us and our carriers using the only GDPR compliant platform.



We have developed a unique pan-European Alliance with EU carriers built on trust and flexibility reinforced by ecommerce dexterity, financial strength and investment in latest technology and equipment. The Efret Alliance between us and other like-minded stakeholders is - the vital link - dedicated to excellence.

Efret Alliance members' reciprocal commitments:

- Strong finances underwriting flexibility over long term aims.
- Can-do first/argue later approach focused on customer needs.
- Clear, concise, courteous and accurate communication.
- Modern fleet with GPS tracking and POD scanner available 24/7.
- Operational contacts truly available 24/7 and over festivities.
- Non-disclosure non-circumventing terms respecting each other.
- Discipline in applying an agreed Standard Operating Procedure.
- Favourable payment terms and simplified admin via self-billing.





Overall Performance
AVERAGE TRAILING 6 WEEKS EFRW @ 8th Feb 2021

Overall Score
99.05%

On Time **98.8%**
Tech Usage **99.3%**



Your most encouraging trait is reaction to difficult situations.



“ Thanks for your exceptional work for that airfreight job from the US to Seville!



“ Impeccable trucks, high service level with reliable customer delivery updates.



“ Thank you very much for these special weekend deliveries and the precise information provided!



“ Supplying the largest e-Retailers with packaging that will survive the vagaries of fast pan European distribution.



“ Thank you for your assistance for the first 30 loads of our ‘French Direct Deliveries’ project. Your on time delivery performance was 100%. Really perfect job. Thank you!

Andre



“ We appreciate the quality of your service over such difficult times...



“ Bridgestone overall 2020 KPI for OTD / OTC / Coms / Equipment: 96.04%

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